SIMULTANEOUS (SIM) RING

This service enables a user to have multiple numbers ring simultaneously when any calls are received on their phone number, (e.g.: your cell phone and/or home or office line). The first location to answer the call is connected to the originating party - all other numbers set up to ring are released. This feature ensures that you will not miss important calls by ringing your calls to other locations. This feature will *simultaneously* ring all locations until the call is answered or voicemail answers. All calls to secondary locations are subject to the services that apply to these locations.

Voicemail for the location that has the shortest voicemail timer will answer first. So, if your cell phone is set to send a call to voicemail in 15 seconds and your NATCO voicemail is set for 20 seconds (4 rings), your cell phone's voicemail will respond first.

You can set-up to ring up to 4 locations simultaneously. Service must be in place for portal access to be enabled.

Adding a simultaneous ring location:

1. Log on to your portal.
2. Click on the "My Settings" tab.
3. Click on the "Phone Management."
4. Select "Simultaneous Ringing."
5. Enter phone number(s)—up to four may be added.
6. Click on right arrow to add.
   a. The phone number must be in the following form: "NPANXXXXX" (Area Code + Phone Number). Do not prefix the phone number with a "1". Example: "7345551212" versus "17345551212" (incorrect).
7. Click on the "Save" button (bottom, lower right hand side of screen to save settings).

Removing a simultaneous ring location:

1. Log on to your portal.
2. Click on the "My Settings" tab.
3. Click on the "Phone Management."
4. Select "Simultaneous Ringing."
5. Select number(s) you wish to remove.
6. Click on "Delete Entry List" at bottom of text box.
7. Click on the "Save" button (bottom, lower right hand side of screen to save settings).

To order this service or for more information, contact NATCO Customer Service at 1-800-775-6682.